

ACCESSIBILITY STATEMENT

Last updated: 1 September 2026

Kerriveo is committed to making its website and digital information as clear, usable and accessible as reasonably possible. Our aim is to provide an inclusive experience and to consider the needs of people who may use assistive technologies or have different accessibility requirements.

1. Our Approach to Accessibility

Kerriveo aims to consider accessibility when designing, maintaining and updating its own website and digital content.

This includes aiming for clear navigation, readable text, appropriate colour contrast, meaningful headings, responsive layouts for different screen sizes, understandable links and buttons, and alternative text for meaningful images where appropriate.

Kerriveo also aims to avoid unnecessary barriers such as overly complex layouts, unclear instructions or important information being communicated by colour alone.

2. Assistive Technologies

Kerriveo's website is designed with accessibility and assistive technologies in mind. However, Kerriveo does not claim that every page, feature or third-party element has been tested with every browser, device, screen reader or assistive technology.

If you experience difficulty using the website with assistive technology, please contact Kerriveo so the issue can be considered.

3. Mobile & Responsive Use

Kerriveo aims for its website to work across commonly used desktop, tablet and mobile screen sizes.

Some content or functionality supplied by third-party platforms may behave differently depending on the device, browser, operating system or accessibility settings being used.

4. Images, Video & Digital Content

Where appropriate, Kerriveo aims to provide useful alternative text for meaningful website images and to avoid relying solely on decorative imagery to communicate essential information.

Where video, animation or other media is used, accessibility features will be considered where reasonably practicable and appropriate to the content.

5. Third-Party Content & Platforms

Kerriveo's website and services may link to or use third-party platforms, embedded tools, forms, booking systems, social media services or other external content.

KERRIVEO

Website Design | Digital Support | Business Growth

Kerriveo does not control the accessibility of independent third-party websites or platforms. Where a third-party feature creates an accessibility problem, Kerriveo will consider reasonable alternatives where practicable.

6. Documents & Forms

Kerriveo aims to make important information and forms understandable and reasonably easy to use.

If you cannot access, read or complete a document or form provided by Kerriveo, please contact us. Where reasonably possible, we will consider providing the information or collecting the required details in an alternative accessible format.

7. Alternative Ways to Contact Kerriveo

If a website feature, form or document is difficult for you to use, you can contact Kerriveo using another available contact method shown on the website.

Please tell us what information or service you need and, if helpful, what format or method would make it easier for you to access it.

8. Accessibility of Client Websites

Where Kerriveo designs or edits a website for a client, accessibility can be considered as part of the design and build process.

Unless a specific accessibility audit, standard, certification or specialist compliance service has been expressly included in the agreed scope of work, Kerriveo does not represent that a client website has been independently audited or certified as meeting a particular accessibility standard.

Clients are responsible for telling Kerriveo about any specific accessibility requirements that form part of their project.

9. Ongoing Improvements

Accessibility is an ongoing consideration. Websites, technologies, content and third-party services change over time, and Kerriveo may review and improve accessibility as issues are identified or the website is updated.

10. Reporting an Accessibility Problem

If you experience an accessibility problem on the Kerriveo website, please contact Kerriveo and provide, where possible, the page or feature affected and a brief description of the difficulty.

Kerriveo will consider accessibility feedback and will aim to make reasonable improvements or provide an alternative way to access the relevant information or service where practicable.

KERRIVEO

Website Design | Digital Support | Business Growth

11. Changes to This Statement

This Accessibility Statement may be updated as the Kerriveo website, services or accessibility practices change. The latest version will be made available through the Kerriveo website.

Contact Kerriveo

If you need accessibility support or would like to report an accessibility issue, please contact Kerriveo using the contact details available on kerriveo.co.uk.

KERRIVEO

Website Design | Digital Support | Business Growth

kerriveo.co.uk